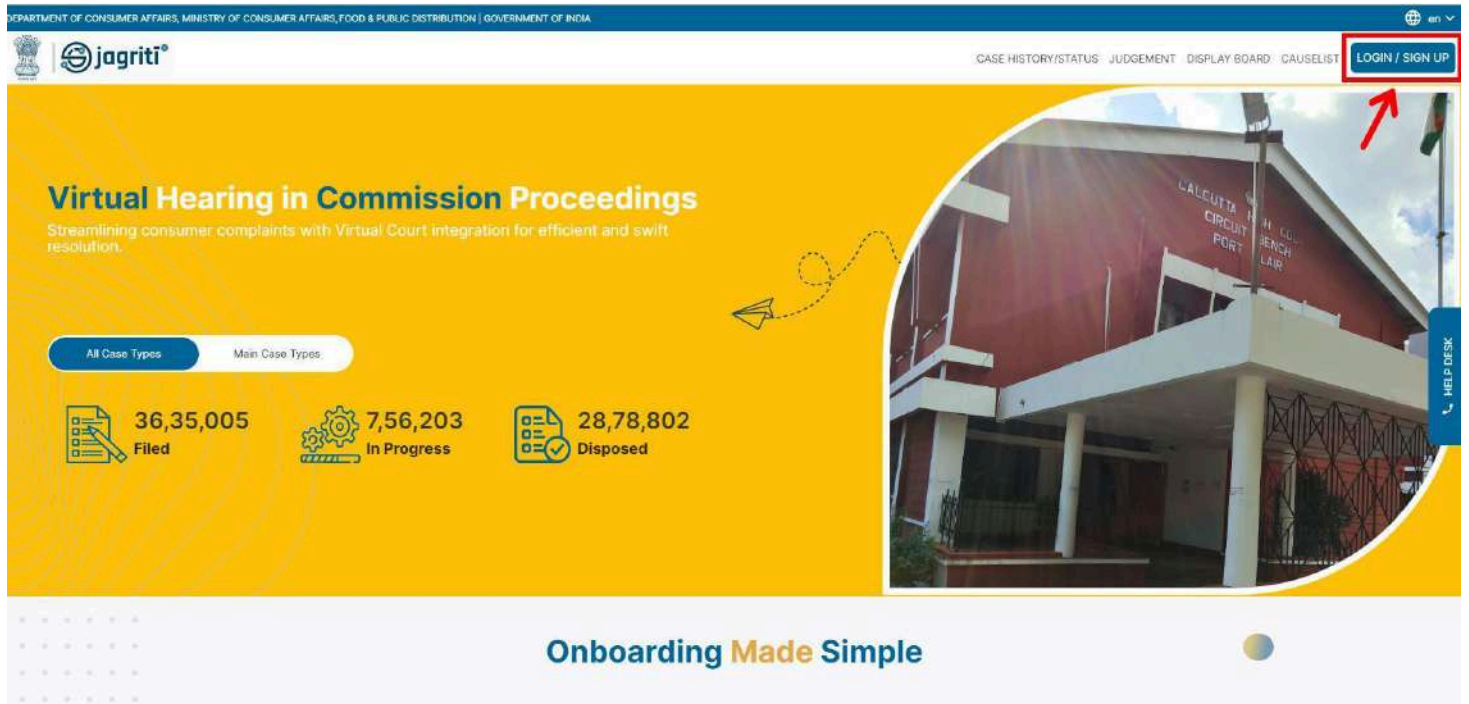


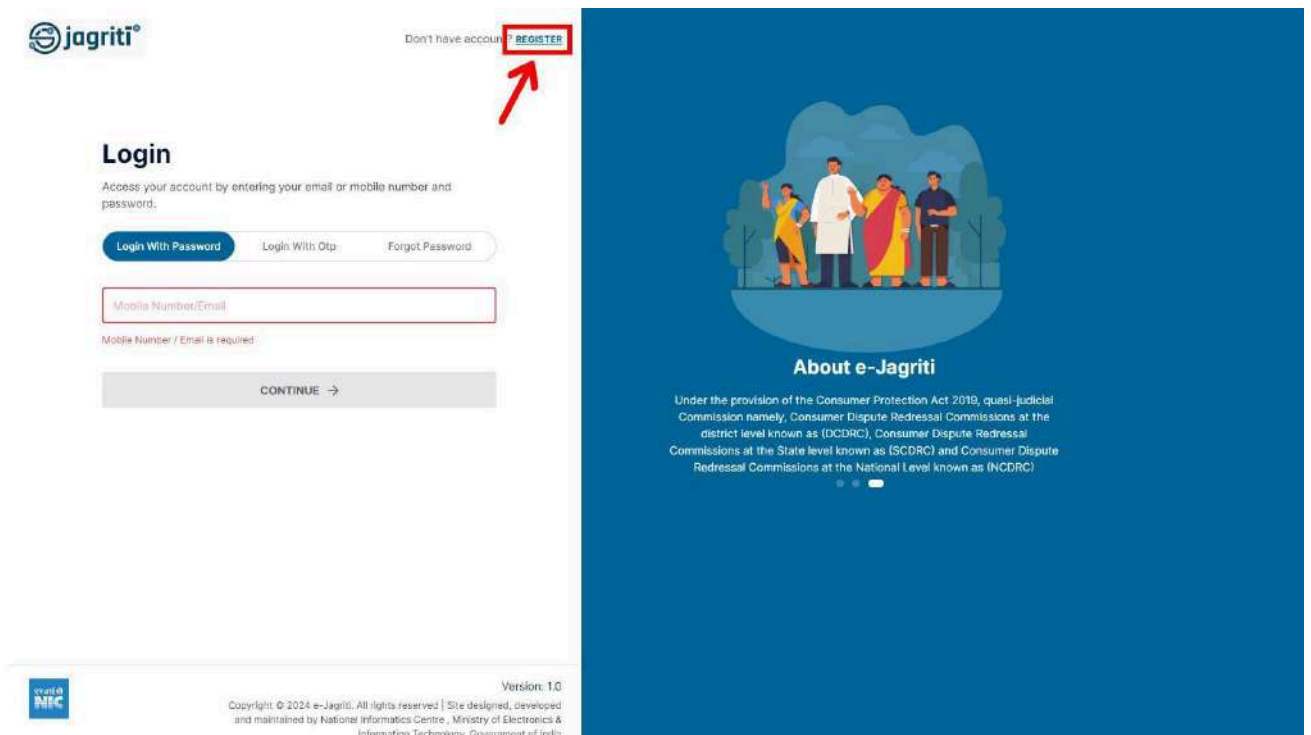


Signup, Login Tutorial

Step 1: Visit <https://e-jagriti.gov.in/>, which redirects to the landing page. Click on the **"Login/Signup"** button located at the top right corner.



Step 2: On the Login page, click on **"Register"** if a new user.



Step 3: On the Registration page, enter the mobile number, email ID, full name, password, and confirm password. Select the appropriate role, enter the captcha code, and clicks the **"Continue"** button to proceed.

Register

Create your account by entering full name, mobile number and password.

If you are NRI then select the box given below.

NRI

Mobile Number*

Mobile Number is required

Email Address

Full Name

Password

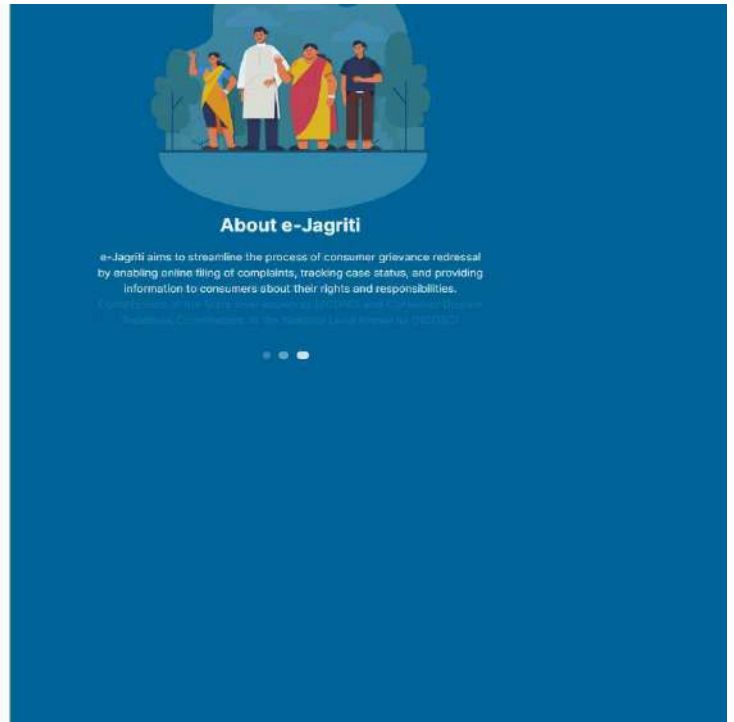
Confirm Password

Role *

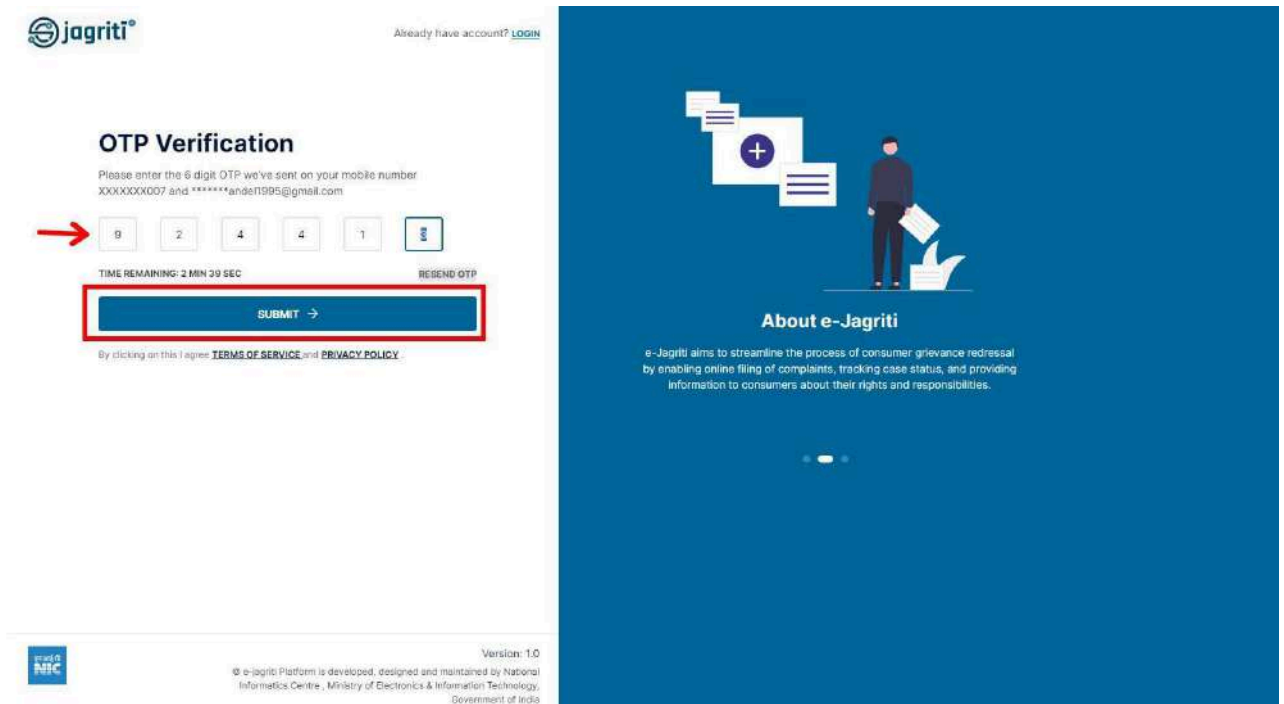
j2ZLwj

Captcha

CONTINUE →



Step 4: Enter the 6-digit OTP sent to the registered mobile number and email ID for verification. Click the **"Submit"** button to complete the profile creation process.



The image shows two side-by-side screenshots from the Jagriti platform. The left screenshot is the OTP verification page. At the top left is the Jagriti logo, and at the top right is a link for users who already have an account. The main heading is "OTP Verification", followed by instructions to enter a 6-digit OTP. Below this is a row of six input boxes containing the digits 8, 2, 4, 4, 1, and a dropdown menu. A red arrow points to the first box. A timer shows 2 minutes and 39 seconds remaining. A "RESEND OTP" link is on the right. A large blue "SUBMIT" button with a right arrow is highlighted with a red box. At the bottom, there is a link to agree to terms of service and privacy policy. The right screenshot is a blue "About e-Jagriti" page. It features an illustration of a person with documents and a plus sign icon. The text explains that e-Jagriti aims to streamline consumer grievance redressal through online filing, tracking, and information provision. At the bottom, it states the platform is developed and maintained by the National Informatics Centre, Ministry of Electronics & Information Technology, Government of India.

Step 5: Provide the required profile details by entering personal information (name, mobile number, email address, and role), address details, and uploading relevant documents.

EN

Fill up the required details to get started

1 Personal Information 2 Address Information 3 Upload Documents

Personal Information

Profile Picture

Add your profile picture by clicking edit icon

Name* SAKHIL TAMEJA Mobile No* 7888XXXX

Email Address pradychand_XXXX@gmail.com Role* Consumer / Authorised Representative

NEXT →

Step 6: On the Address Information page, enter the address type, location details, and postal information.

EN

Fill up the required details to get started

✓ Personal Information 2 Address Information 3 Upload Documents

Address Information

NRI

Address Type* PERMANENT House No./Door No./Building/Flat H NO. 45 Block/Street/Market/Sector SECTOR 16

Landmark/Locality ATTA MARKET Country* INDIA Pin Code* 20130

State* UTTAR PRADESH District* GAUTAM BUDDHA NAGAR Post Office* NOIDA H.O. Police Station

+ ALSO AT ADD ADDRESS

← BACK **NEXT** →

Step 7: In the final step, upload the required Identity Proof, such as Aadhar, PAN, or Driving License etc. and click on submit button.

jagriti EN

Fill up the required details to get started

Personal Information Address Information **3** Upload Documents

Upload Documents

Identity Proof *
AADHAAR CARD/E-AADHAAR LETTER DOWNLOADED FROM UIDAI WEBSITE

ID Number *
67262017XXXX

Upload ID Proof *

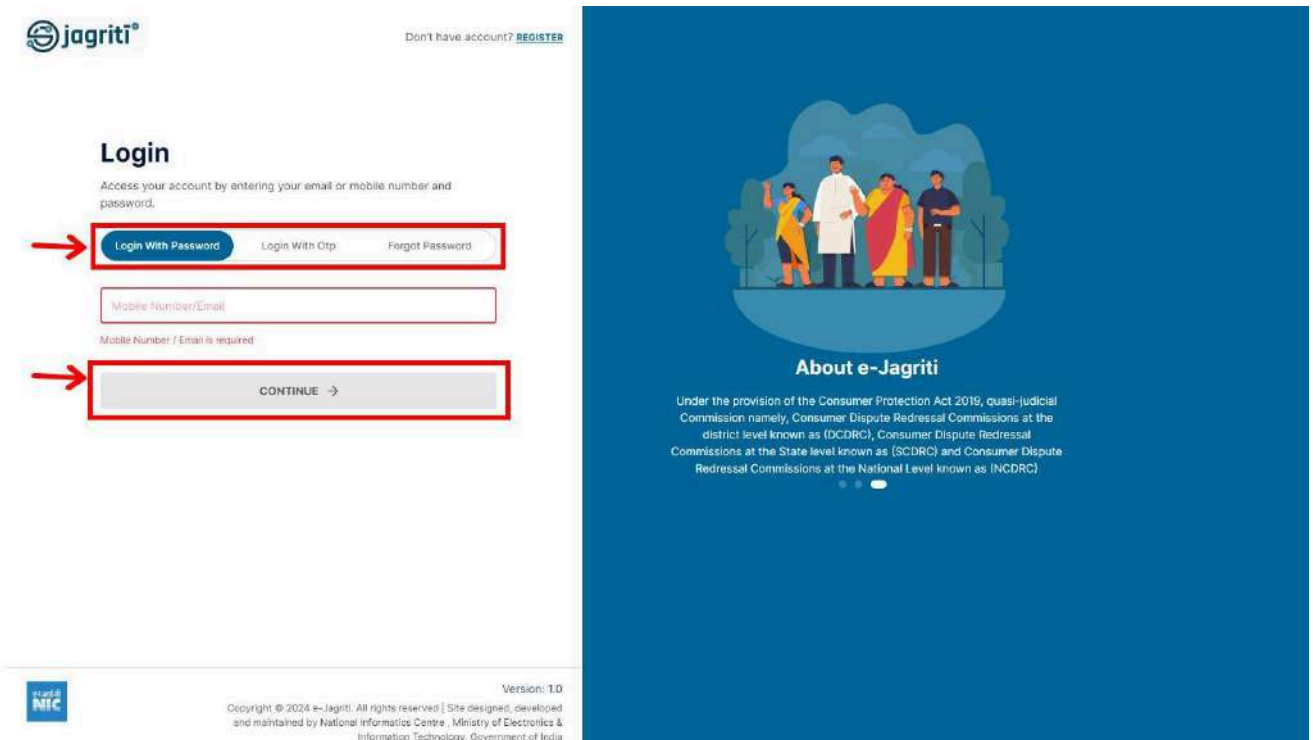
Drag and Drop Files here or Click to upload (pdf only)

Added: LCNC.pdf (1.34 MB)

Allowed file type would be PDF. File must be less than 10 MB.

← BACK **SUBMIT** →

Step 8: This will redirect to the Login Page where the user can login via email/mobile number and password or with OTP.



The image shows a screenshot of the e-Jagriti login page. At the top left is the jagriti logo, and at the top right is a link for "Don't have account? REGISTER". The main heading is "Login", followed by the instruction "Access your account by entering your email or mobile number and password." Below this are three options: "Login With Password", "Login With Otp", and "Forgot Password". A red arrow points to the "Login With Password" button. Underneath is a text input field labeled "Mobile Number/Email". Below the field is the text "Mobile Number / Email is required". A second red arrow points to a "CONTINUE ->" button. At the bottom left is the NIC logo, and at the bottom center is the text "Version: 1.0" and "Copyright © 2024 e-Jagriti. All rights reserved | Site designed, developed and maintained by National Informatics Centre, Ministry of Electronics & Information Technology, Government of India".

About e-Jagriti

Under the provision of the Consumer Protection Act 2019, quasi-judicial Commission namely, Consumer Dispute Redressal Commissions at the district level known as (DCDR), Consumer Dispute Redressal Commissions at the State level known as (SCDR) and Consumer Dispute Redressal Commissions at the National Level known as (NCDRC)

Step 9: After login, users will access their personalized dashboard to track registered case status, including filed, disposed, and pending cases.

The screenshot displays the Jagriti dashboard interface. At the top left is the Jagriti logo. The top right corner shows a user profile for 'RKA Consumer / Authorized Representative'. A left-hand navigation menu includes options like 'Dashboard', 'File New Case', 'Payment History', 'Reply', 'Reminder', 'Subsequent Filing', and 'Know Your Case Number'. The main content area is divided into three sections: 'Cases in Commission', 'Your Registered Cases', and 'Cases Against me'. Each section contains summary cards for different case statuses with their respective counts.

Section	Status	Count
Cases in Commission	Filed	1
	Disposed	0
	Pending	1
Your Registered Cases	Draft	3
	Pending for Scrutiny	0
	Pending for Date of Hearing allocation	0
	Payment Pending	1
	Reverted	0
Cases Against me	Filed	0
	Disposed	0
	Pending	0

At the bottom of the dashboard, there is a small 'NIPCC' logo on the left and a copyright notice on the right: 'Copyright © 2024 Jagriti. All rights reserved | Site designed, developed and maintained by National Informatics Centre, Ministry of Electronics & Information Technology, Government of India. Version: 1.0'.